

Awards 2007

- **A top ten UK company, Management Today's 'Britain's Most Admired Companies' awards**
- **Insurance Times Awards Training Programme of the Year** – Capita Insurance Services' corporate fraud investigator programme
- **UK Version of Monopoly** – Wales Millennium Centre, designed by Capita Architecture
- **PricewaterhouseCoopers Building Public Trust Awards "For Telling It How It Is"** – Capita Group Plc won the overall category for the FTSE 100
- **Outsourcing Project of the Year and IT Professional of the Year Award, Computing Awards for Excellence** – Service Birmingham and Birmingham City Council
- **National Customer Service awards Customer Service Contact Centre of the Year Award (up to 100 seats)** – Zurich Customer Contact Centre team in Swindon
- **CCA accreditation** – Swindon and Cheltenham customer contact teams
- **DWF Employer Awards for Partnerships in Business** – Capita Recruitment Vetting Service
- **Charter Mark** - Capita Symonds for excellence in customer service
- **Investor in Customers** – Capita Hartshead (first pensions administrator and only the second British company ever to win this)
- **Contact Centre Forum Awards in Merseyside** – CRB 'Contact Centre of the Year'
- **Best outsourced partnership and best outsourced contact centre, Customer Contact Centre Excellence Awards** – DSGi contract

2006

- **'Best small call centre with less than 250 agents' in the world at the 2006 Contact Centre World Awards (CCWA) – eircom contract**
- **Contact centre of the year, best training programme and best telemarketing programme at the Irish Contact Centre Awards – eircom contract**
- **Best outsourced partnership and best outsourced contact centre, Customer Contact Centre Excellence Awards – DSGi contract**
- **Professional Pensions DC Scheme of the Year (for the First Choice Holidays plc Pension Scheme), UK Pensions Awards – Capita Hartshead**
- **Child Trust Fund Provider of the Year, Investment, Life & Pensions Moneyfacts – The Children's Mutual supported by Capita Life & Pensions**
- **BPO Service Provider of the Year, National Outsourcing Association Awards 2006 – Capita Insurance Services**
- **Major Consultant of the Year, New Civil Engineer magazine/Association for Consultancy & Engineering Consultant of the Year Awards 2006 – Capita Symonds**
- **North West Contact Centre Project Awards 2006: Our TV Licensing contact centre in Darwen, Lancashire, has won the award for Diversity, Recruitment and Retention.**

2005

- Annual ifsProShare Awards 2005: Award for Best Financial Education Programme for Employees.
- Highways Magazine Excellence Awards 2005: Capita Symonds and Penrith based Cumbrian Industrials won the 'Urban Traffic Scheme of the Year'.
- Professional Pensions Awards 2005: The Capita Pension and Life Assurance Scheme (CPLAS), managed by Capita Hartshead, won the Best Small Scheme of the Year award.
- FT Best of European Business Awards 2005: Revenue Growth Award.
- MCA Awards for Best Management Practice 2005: Capita Advisory Services won the prestigious Change Management Award.